



REGULATIONS AND CONDITIONS «Camping Les Sablons»

1) **MAXIMUM NUMBER OF GUESTS** (including babies and infants) must not exceed the limits stated for the accommodation or camping plot. Additional guest(s) will be subject to payment of the relevant fees

2) **VISITORS** to the campsite are not permitted to bring a vehicle on site and must be registered by the guest in person at reception. Each visitor will be required to deposit their ID or Passport at reception until the end of their stay. Overnight stays for visitors are permitted subject to payment of the additional fees in accordance with the maximum numbers for the accommodation or camping plot.

3) **MINORS** under the age of 18 must be accompanied by their parents or legal guardian and will be required to have their own form of ID or passport.

4) **AMENDMENTS** to bookings incurring additional charges must be paid for at reception upon arrival.

5) **DOGS** are permitted on site. Dogs must be registered at reception upon arrival and are required to hold a current vaccination certificate and be either tattooed or have a microchip. Dogs must be kept on a leash at all times and may not enter the swimming pool areas or visit the beach.

6) **LES SABLONS** accepts no responsibility for theft and/or damage to vehicles or personal belongings within the campsite. Guests are required to hold suitable insurance to cover for their personal liability whilst on the campsite.

7) **WRISTBANDS** must be worn at all times whilst on the campsite; and is required for access to the pool areas and involvement in any campsite activities.

8) **VISITORS** are not permitted to use the pool areas. Acceptable bathing wear includes swimming trunks, boxers, bikinis or one piece bathing suits which are suitable. **SHORTS AND BERMUDAS** are not permitted.

9) **MINIMUM HEIGHT** for unaccompanied children using the waterslides is 1.3m (4' 3»)

10) **BARBECUES** may not be used during windy conditions for safety reasons. Barbecues may NOT be used on timber decking or terraces and must be used only on solid ground. You are required to keep a bucket of water next to the barbecue when in use (not less than 10 liters [2 gallons]) to extinguish the barbecue in the event of accident. **FIRES** are NOT permitted on the beach.

11) **SPEED LIMIT** within the campsite is 10 km/h (6.5 mph). Driving on the campsite between the hours of 12.00am and 7.00am (0000 - 0700) is not permitted. The access gate to the beach will be closed between the hours of 11.00pm and 7.00am (2300 - 0700).

12) **SANITARY BLOCKS** shall be kept in a clean condition. Children are not permitted to play in the sanitary blocks at any time.

13) **NOISE** should be kept to a minimum between the hours of Midnight to 8.00am (0000 - 0800) to prevent disturbance to other guests.

14) **LES SABLONS** prides itself on its hospitality and maintaining a family-friendly and happy environment. **WE** reserve the right to refuse entry and/or exclude any person from the campsite in the event we feel our terms and conditions are not being observed.

15) **CHECK-IN** for new arrivals is open from 11.00am (1100). You will be given a wristband for each registered guest which gives you access to all our facilities and activities. **KEYS** will be available up to 5.00pm (1700) for accommodations and up to 2.00pm (1400) for camping plots.

16) **CHECK-OUT** shall be before 10.00am (1000) on the day of departure for accommodations and before 12.00pm (1200) for camping plots.

17) We are only responsible for the **INFORMATION** provided in media specific to our establishment (brochure, website etc.). The links to our potential partners are verifiable directly with our reception (by phone or email, 7 days a week in season) or on our website at www.les-sablons.com

18) In case of **LITIGATION**, the jurisdiction of judgment is referred to the courts of Béziers. Any potential claims in respect of the establishment's

breaches must be reported in writing within 30 days of departure.

19) **MEDIATION.** You have the option to enter the Médicys Mediation Center after one month following the sending of your LRAR mail to our institution. To do this you must file an application online on the following website www.medicys.fr or by mail: Medicys, 73 bd de Clichy, 75009 PARIS.

20) **PERSONAL DATA** we collect about you will not be shared with any third party. It will remain strictly reserved for our own use, within the framework of our contractual relation, to retain such information in relation to your preferences and specific areas of interest. In accordance with the Data Protection Act of 6 January 1978, you have the right to access, change and remove any personal data concerning yourself.

FOR ACCOMMODATIONS:

21) You will be required to complete an inventory check of the items within your accommodation. Please fill out the inventory sheet provided upon Check-in and return it to reception within 24 hours of your arrival.

22) You must ensure that your accommodation is cleaned before 10.00am on the day of your departure. We are able to offer a cleaning service (excluding dishes etc.) for a nominal charge payable at reception.

23) You can make an appointment up to 3 days before departure to arrange for a final inspection of the accommodation and inventory check (your deposit will be returned after successful inspection and checks).

24) If no final inspection has been arranged, our cleaning staff will inspect the property in your absence. In the event the accommodation is not handed back to us in the same condition as at the commencement of your stay we reserve the right to make a charge for cleaning up to a maximum of 150 euro.

25) In the event of damage to the accommodation or its contents, we reserve the right to charge you up to a maximum of 400 euro to cover the costs of repair and/or replacement.