



## BOOKING TERMS AND CONDITIONS "Camping Les Sablons"

1) On making a booking or reservation, you confirm your acceptance and agreement to our Booking Terms and Conditions.

2) On making a booking, you are required to complete and sign a «Booking Request» with the appropriate deposit and booking fee. Your booking will NOT be accepted until we confirm your requested dates. Please present your «Booking Confirmation» to reception at Check-in on arrival

3) All reservations are nominative. They cannot be sublet. The management has right to refuse all the guests not registered in the booking request.

4) Accommodations or plots are allocated subject to availability at the time of booking. **THE MANAGEMENT** reserves the right to amend any allocation where necessary where required to accommodate the campsite schedule.

5) All our PRICES are available on the website or by phone or in person onsite. They are likely to vary up or down. When the customer requests a QUOTE or an OPTION, the price and the availability of the product are always time-limited (please refer to our correspondence). After this period, the price indicated as well as the availability of the product is no longer guaranteed.

6) **RETROACTIVITY.** The price applicable to the stay is the price in effect the day of the reservation, or the price indicated on the nominative option whose validity period is not over yet. Any benefits or promotions offered by our establishment after the booking date can't be applied to an already

confirmed reservation, regardless of whether it has been paid fully or partially.

7) The balance of the full cost of your stay must be paid for 30 days in advance of your arrival. In the event your arrival date is within 4 weeks of your booking you will be required to pay for the full cost of your stay upon booking.

8) **THE MANAGEMENT** reserves the right to cancel your reservation and retain any deposit paid should the balance of the cost of your stay remain unpaid within the 30 days before your arrival

9) The «Booking Fee» is **NON-REFUNDABLE**

10) Guests arriving later than 7.30 p.m. are required to inform reception (by phone, email etc.). On arrival, the night guard will provide any keys and retain a single piece of ID for collection at reception the following day

11) We regret that we are unable to refund any costs of your stay as a result of late arrival or early departure (see cancellation guarantee).

12) In the event you wish to change or amend your arrival and /or departure date, please inform the reception. In the event of late or non arrival on the date shown on your «Booking Confirmation» we reserve the right to cancel your booking (within 24 hours) without refund.

13) **CANCELLATION CONDITIONS:** For cancellations made before the 1 June your deposit will be refunded (100% for plots, 50% for accommodations) however, we will retain the booking fee. After this date all payments are non-refundable. Please see our Cancellation Guarantee (below)

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Réception : 04 67 90 90 55 - Secrétariat : 04 67 90 89 07 - Comptabilité : 04 67 90 89 11 - Fax : 04 67 90 82 91

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